

Spino Modulation is a privately held company founded in 2010 and based in Montreal, Quebec, Canada. Its core expertise revolves around the design, development, evaluation, and manufacturing of medical devices for orthopedics and spine applications in children and adults.

Our goal is to provide patients with innovative, performant, and safe spinal care solutions.

Job Summary

Reporting to the Director of Quality Assurance, the Quality Technician will have responsibility for the inspection and testing of returned products as well as be capable of supporting complaint investigations, and other quality controls with limited supervision. The ideal candidate will demonstrate the ability to interact effectively with various stakeholders, including CMOs, end-users, and co-workers. This interaction should facilitate the sharing of information and ensure the timely resolution of complaint investigations and other quality control measures within the establishment.

The technician shall be capable of using inspection and testing equipment and generating summary reports supporting the analysis results.

Key Responsibilities

As part of the Quality Assurance team at Spino Modulation, the roles and responsibilities include but are not limited to:

- Executing product inspection and test plans.
- Identifying root causes and investigating customer complaints, non-conforming products and failures within the Quality Management System (QMS).
- Assist in continuous improvement of the QMS
- Performing periodic equipment maintenance and calibration.
- Generating product analysis reports.
- Documenting test results and reports.
- Supporting the development of procedures, processes, tools, and techniques for performing product analysis.
- Coordinate and link information from multiple sources/systems to analyze problems thoroughly.
- Participating servicing activities and inventory log maintenance.

Candidate Requirements

- Technical certification with 5+ years of work experience in a technical role
- Must have troubleshooting abilities, problem solving skills and an attention to detail
- Ability to use specialized tools and instruments
- Experience in a regulated industry; Medical Device ISO13485 experience is an asset.
- Excellent communication skills in both English and French
- Ability to work in a fast-paced environment
- Results-oriented
- Ability to work effectively in a team environment with a diverse group of people.

Please submit your application, including a cover letter, to HR@spinologics.com